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## The "black box-ization" of interactions



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## VERS L'AUTOMATISATION DE LA CENSURE POLITIQUE - FÉLIX TRÉGUER

«L'urgence, c'est de rompre l'alliance des appareils policiers et des grands marchands d'infrastructures numériques"


APPEL À DONS

Nous publions ici un article généreusement transmis par nos confrères de La Quadrature du Net sur les nouvelles formes de censure politique dans l'espace virtuel : grâce à l'intelligence artificielle, des milliers de contenus soi-disant «terroristes " postés sur facebook ou youtube sont automatiquement supprimés chaque jour. Pour cela, les États, loin d'être concurrencés par les géants de l'internet, collaborent bien plutôt avec eux, notamment en légiférant pour aménager la possibilité d'une censure extra-judiciaire (suppression automatique des contenus).

Nous sommes à un tournant de la longue histoire de la censure. Ce tournant, c'est celui de la censure privée et automatisée. Il acte une rupture radicale avec les garanties associées à la liberté d'expression que les luttes démocratiques du XIX ${ }^{e}$ siècle nous avaient léguées en héritage.

## Computers good old days



## Internet good old days



Search Options
Yellow Pages - People Search - City Maps - Stock Quotes - Sports Scores

- Arts and Humanities - Architecture, Photography, Literature ...
- Business and Economy [Xtra!] - Companies, Investments, Classifieds...
- Computers and Internet [Xtra!] - Internet, WWW, Software, Multimedia ...
- Education - Universities, K-12, College Entrance...
- Entertainment [Xtra!] - Cool Links, Movies, Music, $\underline{\text { Humor }}$...
- Government - 96 Elections, Politics [Xtra!], Agencies, Law, Military...
- Health [Xtra!] - Medicine, Drugs, Diseases, Fitness...
- News and Media [Xtra!] - Current Events, Magazines, TV, Newspapers...
- Recreation and Sports [Xtra!] - Sports, Games, Travel, Autos, Outdoors...


## Today: "oracle"-like services

## Google

## CTR Curve



Study Conducted by $\boldsymbol{\Sigma}$ Slingshot ${ }^{\text {seo }}$

## Turning point to the black box era



- Input: user actions/data. Arbitrary processing: output/results
- Users cannot access the data, history, algorithm...
- Trust given to the remote service/algorithm,
- while it has big interest in manipulating the outputs (e.g., ads)


## Example 2: Recommendations (Gilles's talk)

Frequently Bought Together


Total price: $\$ 83.09$
Add both to Carf
Add both to Llst

0 This item: Structure and Interpretation of Computer Programs - 2nd Edition (MIT Electrical Engineering and... by Harold Abelson Paperback $\$ 50.50$
0 The Pragmatic Programmer. From Journeyman to Master by Andrew Hunt Paperback $\$ 32.59$

Customers Who Bought This Item Also Bought




Press)
Daniel P. Friedman
 Paperback $\$ 31.78$ Prime

## Example 2: Recommendations (Gilles's talk)

Amazon is huge. The ecommerce giant accounted for 43\% of 2016 online retail sales in the US, according to Slice Intelligence. With its latest acquisition of Whole Foods and its foray into cashless shopping with Amazon Go, Amazon looks set to assert its dominance in the physical retail space as well.

Many factors contribute to Amazon's success, but recently, artificial intelligence (AI) is increasingly being touted as a key pillar of Amazon's competitive advantage. And one of Amazon's best applications of AI is in its on-site product recommendations.

Amazon strives to create a personalized shopping experience for every customer. In a page titled 'Your Amazon.com', users are recommended a unique selection of products based on their past shopping behavior. According to research by McKinsey, a mind-boggling 35\% of Amazon's sales come from such recommendations.

## Example 3: Credit scoring



- Nowadays: default prediction by models $\rightarrow$ score $\rightarrow$ decision
- Data: thousands of factors, do you know/understand them all?


## Example 4: From image classification APls ...



## Example 4: ... to self driving cars


(a) Input 1

(b) Input 2 (darker version of 1)

Figure 1: An example erroneous behavior found by DeepXplore in Nvidia DAVE-2 self-driving car platform. The DNN-based self-driving car correctly decides to turn left for image (a) but incorrectly decides to turn right and crashes into the guardrail for image (b), a slightly darker version of (a).

1. DeepXplore @ SOSP 2017

## FOOLING THE AI

Deep neural networks (DNNs) are brilliant at image recognition - but they can be easily hacked.

These stickers made an artificial-intelligence system read this stop sign as 'speed limit 45'.


Scientists have evolved images that look like abstract patterns - but which DNNs see as familiar objects.


## ... to the infamous social credit



Our near future, the cybernetic dream?


## Current solutions fail

- Explainability: good only if you access the algorithm locally!

(a) Original Image

(b) Explaining Electric guitar

(c) Explaining Acoustic guitar

(d) Explaining Labrador

Figure 4: Explaining an image classification prediction made by Google's Inception network, highlighting positive pixels. The top 3 classes predicted are "Electric Guitar" $(p=0.32)$, "Acoustic guitar" ( $p=0.24$ ) and "Labrador" ( $p=0.21$ )
2. LIME: "Why Should I Trust You?": Explaining the Predictions of Any Classifier, 2016
3. https://www.gouvernement.fr/argumentaire/le-gouvernement-publie-le-code-des-algorithmes-de-parcoursup

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- Transparency: "please trust me I am clean" Le Gouvernement publie le code des algorithmes de Parcoursup

Une première à l'échelle de l'État: le Gouvernement a publié le 21 mai 2018, le code informatique du coeur algorithmique de la plateforme d'orientation
universitaire Parcoursup.
2. LIME: "Why Should I Trust You?": Explaining the Predictions of Any Classifier, 2016
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## Potentially adversarial algorithms: beware of "fair-washing"



## Potentially adversarial algorithms: beware of "fair-washing"

Our experiments demonstrated that Facebook's ad explanations are often incomplete and sometimes misleading, and that Facebook's data explanations are incomplete and often vague. These findings have important implications for users, as they may lead them to incorrectly conclude how they were targeted with ads. Moreover, these findings also suggest that malicious advertisers may be able to obfuscate their true targeting attributes by hiding rare (and potentially sensitive) attributes by also selecting very common ones. To make matters worse, Twitter recently introduced explanations that are similar to Facebook's explanations. This underscores the urgent need to provide properly designed explanations as social media advertising services mature. We hope that our study will provide a basis to guide such a design.

[^0]
## Potentially adversarial algorithms: beware of "fair-washing"



The bouncer problem! ${ }^{5}$
5. The bouncer problem: challenges for remote explainability, arXiv 2019

## Researchers, hackers: we need audit algorithms



- General framework for user-sided audits:
- tweak craftable input
- submit to the black-box
- collect results
- if enough to conclude on hypothesis: return
- loop;


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- General framework for user-sided audits:
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- if enough to conclude on hypothesis: return
- loop;

BUT assuming that the black-box can be adversarial AND that the number of submissions must be small

## The black-box society looks quite real

- From user-control of algorithms to algorithmic-control
- Huge impact, close to no tools today to assess this
- We need user-sided audit algorithms
- Blend of security, data science, behavioural theory...



## The case of recommendation algorithms

## Recommenders

- Recommenders: filtering tools for items
- Predict user tastes for items
- Returns the most likely preferred items




## Recommender impact

## CTR Curve



Leading the Herd Astray: An Experimental Study of Self-fulfilling Prophecies in an Artificial Cultural Market

MATTHEW J. SALGANIK
Princeton University
DUNCAN J. WATTS
Yahoo! Research and Columbia University

Individuals influence each others' decisions about cultural products such as songs, books. and movies; but to what extent can the perception of success become a "selfffulfilling prophecy"? We have explored this question experimentally by artificially inverting the true popularity of songs in an online "music market," in which 12,207 participants listened to and downloaded songs by unknown bands. We found that most songs experienced self-fulfilling prophecies, in which perceived-but initially false-popularity became real over time. We also found, however, that the inversion was not self-fulfilling for the market as a

## Crawling



## Crawling



## Crawling



## Crawling



## Crawling






33 days of youtube hourly crawling. $\mathbb{E}\left(\left|V\left(G_{t}\right) \cap V\left(G_{t+1}\right)\right|\right)=74.7 \%$



With cookie


Without cookie

## Bias

## What is bias?

Difficult to define

- Political (soft censorship)
- Economical (maximise income)
- Operational (serendipity)


Our definition:
Biasing edges= rewiring the graph of recommendations
Observation 1 Biased edges tangibly impact the graph structure Observation 2 It is possible to detect such bias.

## Dataset



Mix - Lady Gaga's FULL Pepsi
Zero Sugar Super Bowl LI
Halftime Show | NFL
YouTube


Best of Joy Division - Joy
Division
Cris Santos
Recommandée pour vous


Metallica \& Lady Gaga - Moth Into Flame (Dress Rehearsal HD)
Роберт Мухин
Recommandée pour vous

## Dataset



$$
k=17 \text { normal recommendations }
$$

$$
k^{\prime}=2 \text { "Recommended for you" }
$$



## Metallica \& Lady Gaga - Moth

 Into Flame (Dress Rehearsal HD)Роберт Мухин
Recommandée pour vous

Analogy: Locality model


## Analogy: Locality model



- Short links $\leftrightarrow$ "locality" "Homophily"
- Long "random" links $\leftrightarrow$ weak ties


## Distance impact

Graph $\square$ Unbiased Biased


## A Toy Model

Objective: tune the level of bias introduced by the operator
features


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## A Toy Model

Objective: tune the level of bias introduced by the operator


- $i_{R R^{\prime}}=0$ : Independent outputs, "maximum bias" $\square \square$
- $i_{R R^{\prime}}=d=d^{\prime}:$ No bias


## Distance impact

Graph $\square$ Unbiased Biased


## Detecting biased edges

## Detection - Approach



- The removal of $10 \%$ links has a drastic impact on path length distribution
- $\Rightarrow$ important links (wrt hop distance)
- $\Rightarrow$ Betweenness centrality should do:

$$
c_{B}(e)=\sum_{s, t \in V} \frac{\sigma(s, t \mid e)}{\sigma(s, t)} \propto \mathbb{P}(e \in \text { Biased })
$$

## Detection - Model

$$
i R R^{\prime}=0=1-2-3=4
$$



## Detection - Model

$$
i R R^{\prime}=0=1-2-3=4
$$



## Detection - Model

iRR' $-n=1$ -
prefect classifier


## Detection - Model

$$
i R R^{\prime}=0=1-2-3=4
$$



## Detection - Youtube

$$
\text { Heuristic }=\text { edgeBet }=\text { thMax }=\text { random }
$$



## Conclusion

- Example application: bias detection
- Bias "breaks" the recommender locality
- Not so bad heuristic
- User-local observation!

The topological face of recommendation, Complex Networks, 2017.

- "Reverse engineering" remote black boxes
- ... Difficult model but...
- only answers to a few questions



[^0]:    4. Investigating Ad Transparency Mechanisms in Social Media: A Case Study of Facebook's Explanations, NDSS 2018
